

Scottish Borders Health & Social Care Partnership



# ANNUAL PERFORMANCE REPORT SUMMARY 2020-2021

*Working with communities in the Scottish Borders  
for the best possible health and wellbeing*



Scottish Borders  
Health and Social Care  
PARTNERSHIP

# 1. CONTEXT

The fifth Annual Performance Report for the Scottish Borders Health and Social Care Partnership (full version) is structured under our 3 Strategic Objectives, which are:

- (1) We will improve the health of the population and reduce the number of hospital admissions.
- (2) We will improve the flow of patients into, through and out of hospital.
- (3) We will improve the capacity within the community for people who have been in receipt of health and social care services to better manage their own conditions and support those who care for them

2020/2021 has been a hugely challenging year. Many people have suffered as a result of the wider impacts of the COVID-19 pandemic, particularly those already most disadvantaged; the pressure on health and social care services has been intense but these services have delivered a joint response to the challenges posed by COVID-19.

The following summarises our Annual report in numbers.

## 2. SERVICE DELIVERY DURING COVID

- **94.3%** of our over 75 population lives at home – either with no requirement for any care at all or supported through social care to remain at home
- **5.7%** of our over 75 population are cared for in a care home, hospice or a hospital setting.

**409** social work cases allocated **per month**

(12mth average to Feb 2021)

(a 3% increase on the same period in the previous year)

**1,280** patients have gone through **Home First**

(year to Nov 2020)

(> 20% increase on the previous year)

**1,448** Homecare clients receiving **47,337** hours of homecare per month

(4% increase in hours on the previous year)

**8.4** working days to complete a **Social Work assessment**

(a 1% decline on the previous year)

**100%** of **Borders cancer patients** receive their **first treatment within 31 days** (from the date of the decision to treatment).

The **Matching Unit** arranges **180** packages of care **per month**

(a 10% increase on the previous year)

### COVID-19: Our vaccinations progress

MON 14 JUN 2021

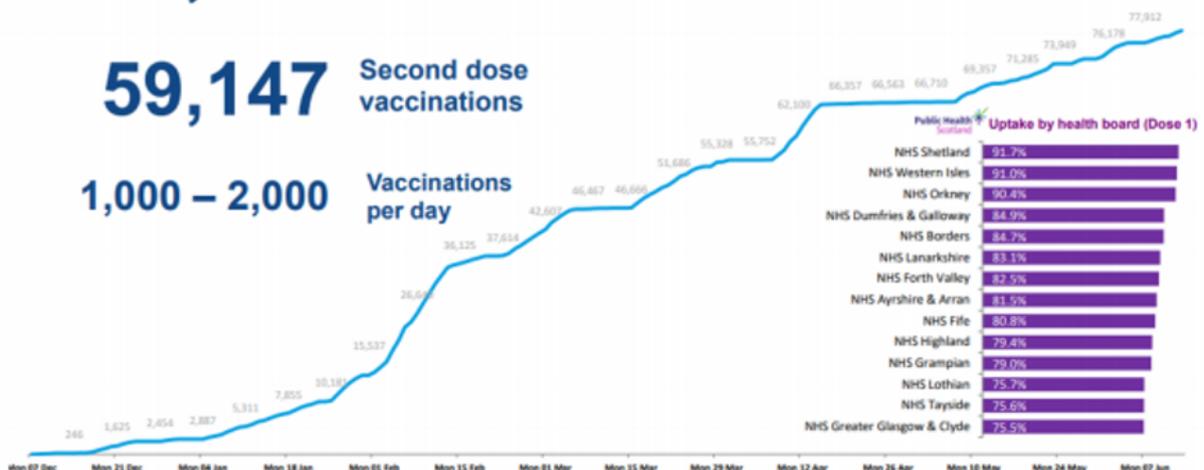


Working to vaccinate as many individuals as efficiently as possible as per the priority groups and timelines set out by the Scottish Government

**80,234** First dose vaccinations **85%** of the eligible Borders population

**59,147** Second dose vaccinations

**1,000 – 2,000** Vaccinations per day



## Waiting Times

**At the end of March 2021 the waiting times position for outpatient services was:**

- 3,500 outpatients patients who had waited over 12 weeks, of which 450 patients were reported as waiting longer than 52 weeks.
- 1,260 patients on Treatment Time Guarantee (TTG) waiting lists over 12 weeks, of which 590 who are reported as waiting longer than 52 weeks.
- 620 patients waiting for a key diagnostic test for more than 6 weeks, 165 endoscopies and 465 patients waiting for radiology.

The number of individuals supported during Covid

LOCALITY	SHIELDERS	FOOD ONLY	FOOD & MEDICATION	OTHER
Berwickshire	773	208	39	29
Cheviot	834	181	66	59
Eildon	1,419	330	76	81
Teviot & Liddesdale	872	242	16	57
Tweeddale	643	115	27	51
<b>Totals:</b>	<b>4,541</b>	<b>1,076</b>	<b>224</b>	<b>277</b>

# 3a. 2020/21 PERFORMANCE AGAINST SET TARGETS

BETTER THAN TARGET	CLOSE TO TARGET	NOT ON TARGET
<p><b>EMERGENCY HOSPITAL ADMISSIONS (BORDERS RESIDENTS, ALL AGES)</b></p> <p><b>85.5</b> admissions per <b>1,000</b> population (Financial Yr - 2020/21)</p> <p>-ve trend over 4 periods Better than Scotland (112.1 - 2019/20) Better than target (91.9)</p>	<p><b>END OF LIFE CARE</b></p> <p><b>89.7%</b> of people's last 6 months was spent at home or in a community setting (Financial Yr - 2020/21)</p> <p>+ve trend over 4 periods Worse than Scotland (90.5% - 2020/21) Better than target (87.5%)</p>	<p><b>A&amp;E WAITING TIMES (TARGET = 95%)</b></p> <p><b>86%</b> of people seen within 4 hours (Financial Yr - 2020/21)</p> <p>-ve trend over 4 periods Worse than Scotland (87.7% - 2019/20) Worse than target (95%)</p>
<p><b>RATE OF OCCUPIED BED DAYS* FOR EMERGENCY ADMISSIONS (AGES 75+)</b></p> <p><b>3,151</b> bed days per <b>1,000</b> population Age 75+ (Calendar Yr - 2020)</p> <p>+ve trend over 3 years Better than Scotland (3,997.6 - 2020) Better than target (min 10% better than Scottish average)</p>	<p><b>ATTENDANCES AT A&amp;E (ALL AGES)</b></p> <p><b>225.7</b> attendances per <b>1,000</b> population (Calendar Yr - 2020)</p> <p>-ve trend over 4 periods Worse than Scotland (219.4 - 2020) Better than target (216)</p>	<p><b>EMERGENCY READMISSIONS WITHIN 28 DAYS (ALL AGES)</b></p> <p><b>10.6</b> per <b>100</b> discharges from hospital were re-admitted within 28 days (Financial Yr - 2019/20)</p> <p>-ve trend over 4 periods Worse than Scotland (10.5 - 2019/20) Worse than target (10.5)</p>

## 3b. PERFORMANCE SINCE HSCP INCEPTION (2016)

MEASURE	DATA RANGE	LONG-TERM TREND	NOTES
Emergency admissions in Scottish Borders residents - all ages	Q1 2016/17 – Q4 2020/21	▲	There has been a general decrease in volume of emergency admissions. Over the period, the Partnership has performed better than the Scotland average for the majority of the time.
Rate of emergency admissions, Scottish Borders Residents age 75+	Q1 2016/17 – Q3 2020/21	▲	
Number of A&E Attendances per 1,000 population	Q1 2016/17 – Q4 2020-21	▲	The long-term indicates a reduction in A&E attendance over time.
Percentage of total resource spent on hospital stays, where the patient was admitted as an emergency (age 18+)	Q1 2016/17 – Q4 2020/21	▲	A reducing percentage of total budget is attributed to emergency hospital stays. The Partnership consistently performs better than the Scotland average.
Percentage of A&E patients seen within 4 hours	Apr 16 – Mar 21	▲	Over the entire period, the percentage of A&E patients seen within 4 hrs has improved. However, the 2020/21 performance of 85.6% needs to improve.
Rate of Occupied Bed Days for Emergency Admissions, per 1,000 population 75+	Q1 2016/17 – Q3 2020/21	▲	The occupied bed day (OBD) rate has reduced slightly over the long-term.
Numbers of Delayed Discharges over 72 hours ("snapshot")	Apr 16 – Mar 21	▼	Delayed discharge performance has decreased slightly over the long term.
Bed days associated with delayed discharges in residents aged 75+, per 1,000 population	Q1 2016/17 – Q4 2020/21	▲	Over the period the number of bed days associated with delayed discharge has reduced.
Emergency readmissions within 28 days of discharge from Hospital (all ages)	Q1 2016/17 – Q4 2020/21	▼	The rate of emergency readmissions has increased. One of the desired outcomes of increased Locality working is prevention, including a reduction in emergency readmissions.
% of last 6 months of life spent at home or in a community setting	Q1 2016/17 – Q4 2020/21	▲	The percentage of people able to spend their last 6 months of life at home or in a community setting has increased recently and also shows improved performance over the longer term.
Support for Carers	Q1 2017/18 – Q4 2020/21	▲	The majority of unpaid carer Support Plans offered are subsequently completed.

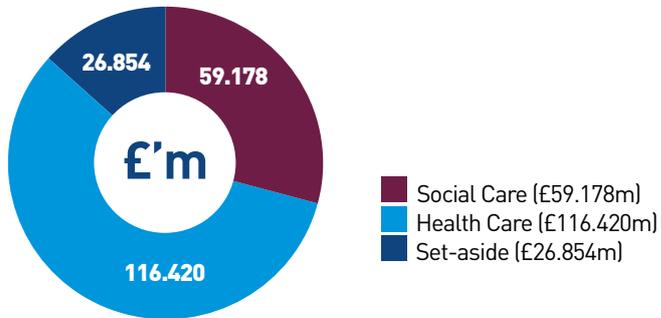
## 4. PERFORMANCE AGAINST NATIONAL MEASURES

INDICATOR		BORDERS			TREND	SCOTLAND **
		2013/14	2017/18	2019/20		
NI - 1	Percentage of adults able to look after their health very well or quite well	96%	94%	94%	▼	93%
NI - 2	Percentage of adults supported at home who agreed that they are supported to live as independently as possible	79%	83%	81%	▲	81%
NI - 3	Percentage of adults supported at home who agreed that they had a say in how their help, care, or support was provided	80%	74%	70%	▼	76%
NI - 4	Percentage of adults supported at home who agreed that their health and social care services seemed to be well co-ordinated	78%	75%	70%	▼	74%
NI - 5	Total % of adults receiving any care or support who rated it as excellent or good	80%	83%	85%	▲	80%
NI - 6	Percentage of people with positive experience of the care provided by their GP practice	89%	88%	82%	▼	83%
NI - 7	Percentage of adults supported at home who agree that their services and support had an impact on improving or maintaining their quality of life	83%	80%	80%	▼	80%
NI - 8	Total combined % carers who feel supported to continue in their caring role	41%	36%	32%	▼	37%
NI - 9	Percentage of adults supported at home who agreed they felt safe	81%	86%	81%	▲	83%

INDICATOR		BORDERS PERFORMANCE							LONG-TERM TREND	SCOTLAND
		2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21		
NI - 11	Premature mortality rate per 100,000 persons	322	391	340	324	388	315	-	▼	426
NI - 12	Emergency admission rate (per 100,000 population)	14,001	14,833	13,135	12,383	12,426	12,458	10,071	▼	10,779
NI - 13	Emergency bed day rate (per 100,000 population)	135,029	135,124	130,816	134,563	132,492	120,372	98,649	▼	95,155
NI - 14	Emergency readmissions to hospital within 28 days of discharge (rate per 1,000 discharges)	105	107	102	105	109	109	114	▲	116
NI - 15	Proportion of last 6 months of life spent at home or in a community setting	85.6%	85.6%	85.6%	86.9%	85.6%	85.9%	89.7%	▲	90.5%
NI - 16	Falls rate per 1,000 population aged 65+	20.8	20.9	21.0	22.3	18.7	22.1	18.2	▼	21.5
NI - 17	Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections	74%	75%	75%	81%	79%	86%	90%	▲	83%
NI - 18	Percentage of adults with intensive care needs receiving care at home	65% (2014)	64%	64%	62%	62%	64%	-	▼	63% (2019)
NI - 19	Number of days people spend in hospital when they are ready to be discharged (per 1,000 population)	628	522	647	855	761	676	601	▲	488
NI - 20	Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency	21%	20%	20%	21%	21%	19%	17%	▼	20%

## 5. BUDGET AND SPEND

DURING 2020/21 THE INTEGRATION  
JOINT BOARD SPENT £202.452M  
THIS WAS SPLIT:



IJB SERVICE AREA	ACTUAL 2016/17 £'000	ACTUAL 2017/18 £'000	ACTUAL 2018/19 £'000	ACTUAL 2019/20 (£'000)	ACTUAL 2020/21 (£'000)	PLANNED 2021/22 (£'000)
<b>1. SOCIAL CARE SERVICES</b>						
Joint Learning Disability Service	15,261	16,730	17,516	18,134	17,047	16,122
Joint Mental Health Service	1,911	1,962	1,999	2,076	2,132	2,052
Joint Alcohol and Drug Service	103	173	136	114	95	144
Older People Service	20,979	18,685	20,762	22,991	23,841	26,804
Physical Disability Service	3,343	3,570	3,599	3,191	2,646	2,734
Generic Services	4,850	12,011	12,335	13,615	13,417	6,339
<b>Social Care sub-total:</b>	<b>46,447</b>	<b>53,131</b>	<b>56,347</b>	<b>60,121</b>	<b>59,178</b>	<b>54,195</b>
<b>2. HEALTH SERVICES</b>						
Joint Learning Disability Service	3,690	3,520	4,010	4,435	3,830	3,975
Joint Mental Health Service	14,173	13,725	14,974	16,225	16,925	16,749
Joint Alcohol and Drug Service	635	597	608	777	757	395
Prescribing	Included within generic services			23,559	22,660	23,132
Generic Services	78,109	77,645	81,884	57,764	72,248	69,556
<b>Health sub-total:</b>	<b>96,607</b>	<b>95,487</b>	<b>101,476</b>	<b>102,759</b>	<b>116,420</b>	<b>113,807</b>
<b>3. SET-ASIDE HEALTHCARE SERVICES</b>						
Accident & Emergency	2,043	2,004	2,912	3,206	3,634	2,937
Medicine of the Elderly	6,142	6,434	6,642	6,725	6,401	6,400
Medicine & Long-Term Conditions	13,029	12,905	15,571	16,175	16,819	16,678
Generic Services	-	3,075	-	-	-	1,500
Planned savings	(350)	-	-	-	-	(1,090)
<b>Set-aside sub-total:</b>	<b>20,864</b>	<b>24,418</b>	<b>25,125</b>	<b>26,106</b>	<b>26,854</b>	<b>26,425</b>
<b>Overall:</b>	<b>163,918</b>	<b>173,036</b>	<b>182,948</b>	<b>188,986</b>	<b>202,452</b>	<b>194,427</b>
<b>Year on year increase</b>	-	<b>+5.6%</b>	<b>+5.7%</b>	<b>+3.3%</b>	<b>+7.1%</b>	<b>-4.0%</b>
<b>Cumulative increase</b>	-	<b>+5.6%</b>	<b>+11.6%</b>	<b>+15.3%</b>	<b>+23.5%</b>	<b>+18.6%</b>

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